## posh

WORK SERVE GROW

# SMARTER BETTER FASTER

Empower your teams and impress your customers one conversation at a time. Every Posh solution is developed to better the banking experience for employees and customers. We don't believe in making products; we believe in creating purpose-built solutions.

#### **Better Banking with Purpose-Built AI**

Posh empowers banks to deliver the most human-like AI experiences, striking the perfect balance between cutting-edge intelligence and complete control.



Voice Assistant: A 24/7 banking concierge that can address FAQs, authenticate caller identification, transfer funds, and more. Let your agents concentrate on complex matters — this tool will handle the rest.



**Digital Assistant:** Offer anytime, anywhere support across all your platforms — website, online, and mobile. With hundreds of out-of-the-box conversation topics from day one, you can chat smarter, not harder.





**Knowledge Assistant:** Empower your teams with rapid and effective information access. Cut through information overload and deliver precise answers in seconds.

**Posh Answers:** Deliver instant, accurate responses on every page of your site with Answers, providing visitors the exact information they need.













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### Don't Miss Out on the AI Banking Transformation





Improve customer satisfaction score by 45%



Solve customer requests without a live agent



time by 65%

Reduce the cost of overflow calls by hundreds of thousands

Speed up onboarding



Cut search time by 93%



Achieve first call resolution



Decrease speed to answer by 92%



Decrease employee churn by 4X

### **Purpose-Built AI for Banks**

- Al-native banking driven company
- Lifelong partnership and genuine collaboration
- Forward-thinking team in North America
- Top security certifications

- 200+ deployments with our largest client of 25bn AUM
- User-friendly implementation with our no-code platform and out-of-the-box use cases



posh.ai